

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

AHMED KHALIFA, MD

MFDR Tracking Number

M4-15-1445-01

MFDR Date Received

JANUARY 14, 2015

Respondent Name

NEW HAMPSHIRE INSURANCE CO RP

Carrier's Austin Representative

Box Number 19

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "We submitted a request for reconsideration to Gallagher Bassett on June 23, 2014, this request was in response to a \$579.56 reduction of the \$950.07 for the EMG/NCV Designated Doctor Referred performed on May 7, 2014. Unfortunately our request was denied and we are seeking the balance owed to us."

Amount in Dispute: \$370.51

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Regarding the 99204, based on a re-review the medical record does not support a 99204...CV stands behind the denial of A4556 as the supplies would be included in the procedure code of 95910."

Response Submitted by: Gallagher Bassett Services, Inc.

SUMMARY OF FINDINGS

| Dates of Service | Disputed Services | Amount In Dispute | Amount Due |
|------------------|--|----------------------|------------|
| May 7, 2014 | CPT Code 99204 New Patient Office Visit | \$293.75 | \$0.00 |
| | CPT Code 95886(X2) Needle EMG | \$14.24 | \$0.00 |
| | CPT Code 95910 Nerve Conduction Studies (7-8) | \$37.52 | \$0.00 |
| | HCPCS Code A4556 Electrodes | \$25.00 | \$0.00 |
| TOTAL | | \$370.51 | \$0.00 |

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 28 Texas Administrative Code §127.10, effective September 1, 2012 sets out the procedures for designated doctor examinations.
- 3. 28 Texas Administrative Code §134.203, effective March 1, 2008, sets the reimbursement guidelines for the disputed service.
- 4. The services in dispute were reduced/denied by the respondent with the following reason codes:
 - 150-Payer deems the information submitted does not support this level of service.
 - 97-The benefit for this service is included in the payment allowance for another service/procedure that has already been adjudicated.
 - W1-Workers compensation state fee schedule adjustment.
 - BL-This bill is a reconsideration of a previously reviewed bill. Allowance amounts do not reflect previous payments.

Issues

- 1. Does the documentation support billing CPT code 99204?
- 2. Is the requestor entitled to additional reimbursement for CPT codes 95886 and 95910?
- 3. Is the benefit for HCPCS code A4556 included in the benefit of another service billed on the disputed date? Is the requestor entitled to reimbursement for HCPCS code A4556?

Findings

1. 28 Texas Administrative Code §134.203(a)(5) states "Medicare payment policies" when used in this section, shall mean reimbursement methodologies, models, and values or weights including its coding, billing, and reporting payment policies as set forth in the Centers for Medicare and Medicaid Services (CMS) payment policies specific to Medicare."

The American Medical Association Current Procedural Terminology (CPT) defines code 99204 as "Office or other outpatient visit for the evaluation and management of a new patient, which requires these 3 key components: A comprehensive history; A comprehensive examination; Medical decision making of moderate complexity. Counseling and/or coordination of care with other physicians, other qualified health care professionals, or agencies are provided consistent with the nature of the problem(s) and the patient's and/or family's needs. Usually, the presenting problem(s) are of moderate to high severity. Typically, 45 minutes are spent face-to-face with the patient and/or family."

A review of the submitted medical reports finds that the requestor did not document a comprehensive history, or medical decision making of moderate complexity; therefore, the requestor has not supported billing CPT code 99204. As a result, reimbursement is not recommended.

- 2. The requestor is seeking additional reimbursement for CPT codes 95886 and 95910.
 - CPT code 95886 as "Needle electromyography, each extremity, with related paraspinal areas, when
 performed, done with nerve conduction, amplitude and latency/velocity study; complete, five or more
 muscles studied, innervated by three or more nerves or four or more spinal levels (List separately in
 addition to code for primary procedure)."
 - CPT code 95910 is defined as "Nerve conduction studies; 7-8 studies."

Per 28 Texas Administrative Code §134.203(c)(1)(2), which states "To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications.

- (1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is \$52.83. For Surgery when performed in a facility setting, the established conversion factor to be applied is \$66.32.
- (2) The conversion factors listed in paragraph (1) of this subsection shall be the conversion factors for calendar year 2008. Subsequent year's conversion factors shall be determined by applying the annual percentage adjustment of the Medicare Economic Index (MEI) to the previous year's conversion factors, and shall be effective January 1st of the new calendar year. The following hypothetical example illustrates this annual adjustment activity if the Division had been using this MEI annual percentage adjustment: The 2006 Division conversion factor of \$50.83 (with the exception of surgery) would have been multiplied by the 2007 MEI annual

percentage increase of 2.1 percent, resulting in the \$51.90 (with the exception of surgery) Division conversion factor in 2007."

To determine the MAR the following formula is used: (DWC Conversion Factor/Medicare Conversion Factor) X Participating Amount = Maximum Allowable Reimbursement (MAR).

The 2014 DWC conversion factor for this service is 55.75.

The Medicare Conversion Factor is 35.8228

Review of Box 32 on the CMS-1500 the services were rendered in zip code 77042, which is located in Houston, Texas. Therefore, the Medicare participating amount will be based on the reimbursement for "Houston, Texas".

Using the above formula, the Division finds the following:

| Code | Medicare Participating Amount | Maximum Allowable | Carrier Paid | Due |
|-------|----------------------------------|-------------------------|--------------|--------|
| 95910 | \$187.10 | \$291.18 | \$291.18 | \$0.00 |
| 95886 | \$92.65 | \$144.19 X 2 = \$288.38 | \$288.38 | \$0.00 |

3. According to the explanation of benefits, the respondent denied reimbursement for HCPCS code A4556 based upon reason code "97."

HCPCS Code A4556 is defined as "Electrodes (e.g., apnea monitor), per pair." Per Medicare guidelines, <u>Transmittal B-03-020</u>, effective February 28, 2003 if Durable Medical Equipment Prosthetics Orthotics and Supplies (DMEPOS) HCPCS codes are incidental to the physician service, it is not separately payable. A review of the submitted documentation does not support a separate service to support billing HCPCS code A4556. As a result, reimbursement is not recommended.

Conclusion

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For the reasons stated above, the Division finds that the requestor has not established that reimbursement is due for the specified services. As a result, the amount ordered is \$0.00.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

| Authorized Signature | | | |
|----------------------|--|----------|--|
| | | | |
| | | 4/7/2015 | |
| Signature | Medical Fee Dispute Resolution Officer | | |

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012**.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee* **Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.